

# KNOW THE ELECTRONIC GAMES

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A GUIDE TO GAMING  
KNOW THE ODDS  
HOUSE MARGINS  
RESPONSIBLE GAMING



# A GUIDE TO GAMING

Crown Perth is Western Australia's only licensed Casino and the playing of games is administered and governed by Rules approved by the Gaming and Wagering Commission of Western Australia.

When considering a game you wish to play, we encourage you to know the chance of winning so you can make an informed choice. The Rules of the games determine the house edge, which is the overall theoretical advantage the Casino has on a game. Different house edges apply to each game or wager.

Electronic Games are games of chance, but some games, such as Draw Poker, also involve an element of skill.

Crown has a wide variety of Electronic Gaming Machines available to play. Most Electronic Gaming Machines incorporate on-screen game rule pages that are accessible by the player. More information on each of the games is available on request or at the Gaming Information Terminals located throughout the Casino. Our friendly team members are also available to assist with your queries.

# RESPONSIBLE GAMING

Crown Perth encourages responsible gaming. A responsible gamer is a person who:

- is in control of their gaming and sees gaming as entertainment;
- only plays with money set aside for entertainment;
- never borrows money from others, uses their credit card or money set aside for other things to play;
- sets limits on the amount of money to spend on gaming;
- sticks to these limits and walks away when they are reached;
- recognises that they are unlikely to win in the long run and doesn't try to chase losses;
- is relaxed and sociable;
- is aware of family and friends; and
- monitors their time gaming and takes frequent breaks.

Crown Perth's dedicated Responsible Gaming (**RG**) Team provides information and support to those who may need assistance with their gaming.

The RG Team is available 24 hours a day, seven days a week. For more information, visit the Responsible Gaming Centre located on the lower level of the eastern Tunnel Entrance, call 1800 801 098 or visit [gamblersresponsibly.com.au](http://gamblersresponsibly.com.au)



AWARENESS. ASSISTANCE. SUPPORT.

**Responsible Gaming Centre 1800 801 098**  
**Helpline 1800 858 858**  
**[gamblinghelponline.org.au](http://gamblinghelponline.org.au)**

# KNOW THE ODDS

## **Government Regulations – Important information you should know**

- The Gaming and Wagering Commission of Western Australia (Commission) audits the operating programs of all Electronic Gaming Machines to ensure the games comply with the Rules of Play.
- It is an offence for Crown Perth to change the operation of any Electronic Gaming Machine without Commission approval.
- Regular checks are undertaken by the Commission to ensure all Electronic Gaming Machines operate within the Rules of Play.

## **What are the Rules of Play?**

All Electronic Gaming Machines contain a computer program that controls and operates the game.

All the games:

- must be programmed to return at least 90% of turnover to the player; and
- cannot be changed without the approval of the Commission.

It is important to understand that the return to the player of 90% is an average return over the long term of the machine and not individual player experiences.

## **What are the odds?**

Due to the nature of electronic gaming, it is not possible to state the exact house margin for each wager. However, the house margin for each game is 10% or less over a long period of play.

# HOUSE EDGE

For the odds and chances of winning at a particular game, please refer to the particular game information on the Gaming Information Terminals (see back of this brochure for locations).

Electronic Games return different amounts to the player depending upon the game program. All games are programmed to return at least 90% of turnover to the player.

This means that for every \$1.00 wagered at a game, 90 cents will be returned to the player and 10 cents retained by the Casino over the long term.

However, the return to the player margin does not mean that every time \$1.00 is inserted into a machine, 90 cents will be returned to the player. It is based on the total play on a machine over a long period of time and not on individual player experiences.

Contrary to popular belief, the odds of winning are not affected by:

- playing a machine that has not had a payout for a long period of time;
- playing a machine that someone has just received a payout on;
- tapping, hitting or shaking the screen of a machine;
- playing at a certain time of the day, or changing the way you touch the buttons; and
- playing a machine whilst using a Crown Rewards Card.

# \$10 Maximum Bet on Gaming Machines

To provide and promote gaming in an enjoyable and responsible manner, all gaming machines across the Main Gaming Floor and Riverside Room now have a maximum bet not exceeding \$10.

For more information on Responsible Gaming and how we can support you, please speak to a member of the Crown Rewards or Responsible Gaming Team.



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Helpline 1800 858 858

[gamblinghelponline.org.au](http://gamblinghelponline.org.au)

Visit <https://www.crownperth.com.au/responsible-gaming-perth>  
for Crown's commitment to Responsible Gaming.

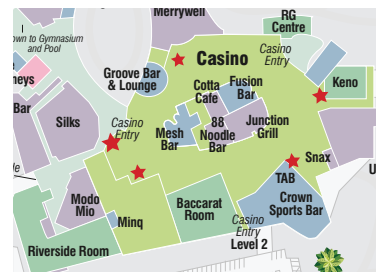
## GAMING INFORMATION TERMINALS

Gaming Information Terminals (**GIT**) contain important information about the odds and chances of winning at all the games in the Casino. Our friendly team members are also available to assist with your queries.

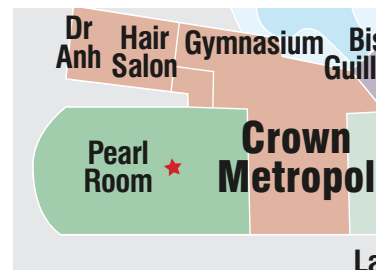
We encourage you take the time to view this information so that you can make an informed choice about the games you choose to play.

The GITs are in the following locations:

In the Casino



In the Pearl Room



★ Key: Gaming Information Terminals locations

Great Eastern Highway, Burswood, Western Australia  
PO Box 500 Victoria Park, Western Australia 6979  
T: 9362 7777 | F: 9362 7577  
crownperth.com.au

  **responsible**gaming | Helpline 1800 858 858 | [gamblinghelponline.org.au](https://www.gamblinghelponline.org.au)

 **responsible**drinking

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